USER MANUAL

V16

VitaMobilityWerks

VITA MOBILITY WERKS

964 Northpoint Blvd Waukegan, IL 60085

CONTENTS

1. SAFETY INSTRUCTION……..……...…….....…3
2. ELECTOMAGNETIC INTERFERENCE(EMI)…….…..……7
3. SPECIFICATIONS…….……...……...…….……..9
4. BASIS OPERATION OF SCOOTER…….....10
5. OPERATION OF CONTROL PANEL……..……..12
6. CHARGING INSTRUCTION….……..…….……...……..24
7. BATTERY INSTRUCTION & MAINTENANCE……...…….……..…27
8. SCOOTER MAINTENANCE & REPAIR…..……...…….……..……..…29
9. CARE AND MAINTENANCE…….……..……30
10. CIRCUIT DIAGRAM…….……..……..……..……..……..……32
11. BOM LIST DRAWING…….....…….…….…….……33
12. WARRANTY DECLARATION……...……34
13. DEALER SERVICE INFORMATION…....……..…….35

The device can’t be used by children until age of 12. The scooter is not for use as a seat in motor vehicle.

SAFETY INSTRUCTION

◆ **General**

Always use a seat belt, and keep your feet on the scooter all the time.	Never operate the scooter while you are under the influence of alcohol.
Never use electronic radio transmitters such as walkie-talkies, or cellular phones.	Make sure that there are no obstacles behind you while reversing your scooter.
Do not make a sharp turn or a sudden stop while riding your scooter.	Do not ride your scooter in traffic.

Do not attempt to climb curbs greater than limitation show on Technical Specification	Do not leave your hands and legs off the scooter when driving.
Do not ride your scooter during snow in order to avoid accident on slippery road.	Do not allow unsupervised children to play near this equipment while the batteries are charging.

- **Warning – Don't operate your scooter for the first time without completely reading and understanding this user manual.**

1. Don't operate scooter on public streets and roadways. Be aware that it may be difficult for traffic to see you when you are seated on the scooter. Obey all local pedestrian traffic rules. Wait until your path is clear of traffic, and then proceed with extreme cautions.
2. To prevent injury to yourself or others, always ensure that the power is switched off when getting on or off of the scooter.
3. Always check that the drive wheels are engaged (drive mode) before driving. Do not switch off the power when the scooter is still moving forward. This will bring the chair to an extremely abrupt stop.
4. Do not use this product or any available optional equipment without first completely reading and understanding these instructions. If you are unable to understand the warnings, cautions or instructions, contact a healthcare professional, the dealers or technical supports before attempting to use this equipment, otherwise, injury or damage may occur.
5. There are certain situations, including some medical conditions, where the scooter user will need

to practice operating the scooter in the presence of a trained attendant. A trained attendant can be defined as a family member or care professional especially trained in assisting a scooter user in various daily living activities. Consult with your physician if you are taking any medication that may affect your ability to operate your scooter safely.

6. Do not attempt to lift or move a power scooter by any of its removable parts including the armrests, seats or shrouds. Personal injury and damage to the power chair may result.
7. Never try to use your scooter beyond its limitations as described in this manual.
8. Please do not sit on your scooter while it is in a moving vehicle.
9. Keep your hands away from the wheels (tires) while driving scooters. Be aware that loose fitting clothing can become caught in the drive tires.
10. Consult your physician if you are taking prescribed medication or if you have any certain physical limitations. Some medications and limitations may impair your ability to operate scooters in a safe manner.
11. Be aware when the drive mode is unlocked or locked.
12. Don't remove anti-tipper if there is any-tipper equipped with the scooter.
13. Contact with tools can cause electrical shock and do not connect an extension cord to the AC/DC converter or the battery charger.
14. Do not attempt to lift or move your scooter by any of its removal parts, such as the armrests, seats, or shroud.
15. When climbing an incline, don't drive at an angle up the face of the incline. Drive your scooter straight up the incline. This greatly reduces the possibility of a tip or a fall.
16. Don't climb a slope steeper than the scooter's limitation.
17. Don't attempt to have your scooter proceed backward down any step, curb or other obstacle. This may cause the scooter to fall or tip.
18. Always reduce your speed and maintain a stable center of gravity when cornering sharply. Don't corner sharply when driving scooters at higher speeds.
19. Operating in rain, snow, salt, mist conditions and on icy or slippery surfaces may have an adverse affect on the electrical system.
20. Never sit on your scooter when it is being used in connection with any type of lift or elevation product. Your scooter is not designed with such use in mind and any damage or injury incurred from such use is not the responsibility of VMW.
21. Please do not install, maintain, or operate equipment without reading the manual.
22. Please do not operate the scooter if it is behaving abnormally or erratically.
23. Don't touch the motor after driving. It is hot.

◆ **Modifications**

Vita Mobility Werks has designed and engineered power scooters to provide maximum utility. However, under no circumstances should you modify, add, remove, or disable any part or function of your power scooter. Personal injury and damage to the power chair may result.

1. Do not modify your power scooter in any way not authorized by VMW. Do not use accessories if they have not been tested or approved for VMW products. Changing of controller parameter shall be only performed by authorized technicians due to the safety concern.
2. Get to know the feel of your power scooter and its capabilities. VMW recommends that you perform a safety check before each use to make sure your scooter operates safely.

◆ **Inspections prior to using your power scooter:**

1. If equipped with pneumatic tires, please check for proper tire inflations.
2. Please check all electrical connections and make sure they are tight and not corroded.
3. Please check all harness connections and make sure they are secured properly.
4. Please check the brakes.

◆ **Weight limitation.**

1. Please refer to the specifications table for weight capacity information. Power scooter is rated for a maximum weight capacity.
2. Stay within the specified weight capacity for your scooter. Exceeding the weight capacity voids your warranty. VMW will not be held responsible for injuries or property damage resulting from failure to observe weight limitations.
3. Don’t carry passengers on scooters. Carrying passengers on scooter may affect the center of gravity, resulting in a tip or a fall.

◆ **Tire inflation**

1. If your scooter is equipped with pneumatic tires, it is necessary to check the air pressure at least one time a week.
2. Proper inflation pressures will prolong the life your tires and ensure the smooth operation while riding.
3. Do not under-inflate or over-inflate your tires. It is critically important that 30-25 psi (2-2.4bar)

tire pressure be maintained in pneumatic tires at all times.

4. Inflating your tires from an unregulated air source could over-inflate them, resulting in a burs tire.

◆ **Temperature**

1. Some of the parts of the power scooter are susceptible to change in temperature. The controller can only operate in temperature that ranges between -25□ ~ 50□.
2. At extreme low temperatures, the batteries may freeze, and your power scooter may not be able to operate. In extreme high temperatures, it may operate at slower speeds due to a safety feature of the controller that prevents damage to the motors and other electrical components.

ELECTROMAGNETIC INTERFERENCE (EMI)

The rapid development of electronics, especially in the area of communications, has saturated our environment with electromagnetic (EM) radio waves that are emitted by television, radio and communication signals. These EM wave are invisible and their strength increases as one approach the source. All electrical conductors act as antennas to the EM signals and, to varying degrees, all power wheelchairs and scooters are susceptible to electromagnetic interference (EMI). The interference could result in abnormal, unintentional movement and/or erratic control of the vehicle. The United States Food and drug Administration (FDA) suggests that the following statement be incorporated to the user's manual for all power scooter like the **V16**. Power scooters may as susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy emitted from sources such as radio stations, TV stations, amateur radio (HAN) transmitter, two-way radios, cellular phones and alarm systems of shops. The interference (from radio wave sources) can cause the power scooter to release its brakes, move by itself or move in unintended directions. It can also permanently damage the powered scooter's control system. The intensity of the EM energy can be measured in volts per meter (V/m). Each powered scooter can resist EMI up to certain intensity. This is called "immunity level". The higher the immunity level the greater the protection. At this time, current technology is capable of providing at least 20 V/m of immunity level, which would provide useful protection against common sources of radiated EMI.

Following the warnings listed below should reduce the chance of unintended brake release or powered scooter movement that could result in serious injury:

1. Do not turn on hand-held personal communication devices such as citizens band (CB) radios and cellular phones while the powered scooter is turned on.
2. Be aware of nearby transmitters such as radio or TV stations and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the powered scooter off as soon as it is safe.

4. Be aware that adding accessories or components, or modifying the powered scooter, may make it more susceptible to interference from radio wave sources (Note: It is difficult to evaluate the effect on the overall immunity of the powered scooter).
5. Report all incidents of unintended movement or brake release to the powered scooter manufacturer, and note whether there is a radio wave source nearby.

TURN OFF YOUR POWERED SCOOTER AS SOON AS POSSIBLE WHEN EXPERIENCING THE FOLLOWING:

- Unintentional scooter movements
- Unintended or uncontrollable direction.
- Unexpected brake release

The FDA has written to the manufacturers of power scooters asking them to test new products to be sure they provide a reasonable degree of immunity against EMI. The FDA requires that a powered wheelchair should have an immunity level at least 20 V/m, which provides a reasonable degree of protection against more common sources of EMI. The higher the immunity level the greater the protection. Your powered scooter has an immunity level of 20 V/m which should protect against common sources of EMI. Warning: The scooter itself can disturb the performance of the electromagnetic fields such as emitted by alarm systems of shops.

V16 - TECHNICAL SPECIFICATIONS

MODEL		V16
WEIGHT CAPACITY		300 lbs
SEAT: TYPE/SIZE		18" A2
DRIVE WHEEL		11"x4" Pneumatic Tire
FRONT CASTER (WHEEL)		11"x4" Pneumatic Tire
REAR CASTER (ANTI-TIPPER)		None
MAX SPEED		6.2 mph
BATTERY SPECIFICATIONS		12V 36Ah x 2pcs
TRAVELLING RANGE		15.5 miles
CHARGER TYPE		5Amp,Off Board120/240 Volt,50/60Hz
CONTROLLER TYPE		S-DRIVE 70Amp
MOTOR TYPE		4-Pole 400W
WEIGHT: W/ BATTERY		185 lbs
WEIGHT: W/O BATTERY		132 lbs
TURNING RADIUS		40.2”
SUSPENSION		FULL
LENGTH		47”
WIDTH		24.4”
HEIGHT		47.2”
SEAT WIDTH		18.1”
SEAT HEIGHT		16 ½”
SEAT DEPTH		16.1”
BACK HEIGHT		27.6”
WHEEL BASE		34”
GROUND CLEARANCE		3.3”
LEG ROOM		12.6”
SEAT WEIGHT		8.4 lbs
BATTERY WEIGHT (36 Amp)		24.2 lbs

The scooter seat is tested according to EN1021 regarding resistance to ignition, but it is recommended to avoid users of flame near the scooters and smoking during sitting on the scooter.
The electric system of this scooter is in compliance with ISO 7176-14:2008

Max Force For Controller Device	Engaging lever: 30 N
	Disengaging lever: 35 N
	Throttle lever: 3N
	Push button: 1.5 N

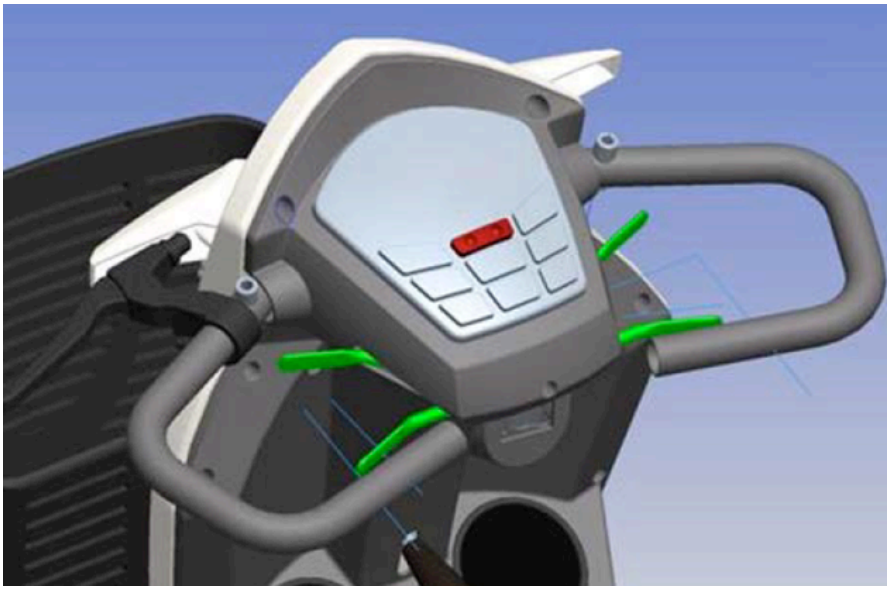
BASIC OPERATION OF SCOOTER

Driving and braking

You can use the throttle lever to control the forward speed or the reverse speed of your scooter.
Please refer to the following instruction to move forward/backward your scooter.

- For driving, please pull the right throttle lever (forward) or the left throttle lever (backward).

- Please release the throttle lever to stop the scooter. In the center position the magnetic motor brake system works also as a parking brake. Optional there is a hand brake system available.



- The automatic brake will become activated if the transferring speed is more than 30% of the maximum speed while the scooter is driving down-slope at free-wheel mode.

- Be careful with finger traps while pushing or lifting the throttle lever.
- The scooter should be turned off prior to entering or existing the scooter.

WARNING !

- ✧ Please be noted that the scooter will be at free-wheel mode, when the motor is disengaged.
- ✧ To use the parking brake, you must move and lock the lever into the engaged position!
- ✧ When your power scooter is in freewheel mode, the braking system is disengaged!
- ✧ Use the freewheel mode only with an assistant!
- ✧ The assistant may operate the engaging lever to apply the parking brake.

Tiller Positioning

- ➢ Press down the lever and adjust it int
- ➢ Never attempt to adjust the tiller whil
- ➢ Make sure the tiller is at a comfortable setting and located securely.
- ➢ The occupant or the assistant is allowed to adjust the tiller positioning

Warning:
The temperature of scooter surface can increase when the scooter is exposed to external source of heat (e.g. sunlight)

For any mechanical adjustment on the tiller or on the seat, be aware of trapping and squeezing of your fingers.

How to remove the seat

Please refer to the following instructions.

1) Press the swivel lever

2) Swivel the seat
3) Pull the seat upward (Two persons are required to remove the seat)
4) Removing the battery and seat from the scooter is allowed before transporting.
5) Be ware of trapping your fingers or hurt your back when removing the seat from the scooter.

OPERATION OF CONTROL PANEL

LCD（Liquid Crystal Display）Power Scooter Control Panel

Model	LCD(Liquid Crystal Display) Speed Adjustment High Speed Adjustment: From 1 to 5 Low Speed Adjustment: From 1 to 5

Function	1. Power Indicator：Battery remaining capacity and charging indicator (6 squares + Battery Icon) 2. Clock：Hour / Minute / Second display and setting. 3. High/Low/ Turn Speed：Indicated as “H” and “L” symbols 4. Headlight：“Power-saving” mode, Green LED 5. Back-up Lamps：“Brake / Reverse” modes, Orange LED 6. Forward control: Forward mode. Signal is always on. 7. Backward control: Backward mode. Signal keeps flashing. 8. Malfunction Code：7 Segment display (1digit) + Warning symbol + Red LED 9. Power-on Scan：All LED turn on. 5-second backlit flash. Button light on. 10. TEMP Gauge：ºC and ºF modes
Button	Left(F/R)：Backward control Right (F/R): Forward control High/low speed switch Horn Headlight MODE (Left) /SET (Right) Back-Up Light
LED Backlit	LED Backlit (White)
Connector	20PIN AMP

Usage Condition

1. Voltage & Temperature

ITEM	SPECIFICATION
Voltage	DC24 V
Operation Voltage	DC 16 ~32 V
Storage TEMP.	-40□ ~ 65□
Operation TEMP.	-25□ ~ 50□
Meter Angle at Handle Cover	30° of elevation while scooter assembly (LCD orientate to six o’clock)

2、General Characteristic Performance Test (20 ± 5□)

2.1、Hardware Circuit:

ITEM	SPECIFICATION	RESULT
Lowest Operation VOLT	16 V max	
Consuming Current (V_B = 24.0V)	Dynamic: 1 A max Static: 3 mA max (Key OFF status)	

Operating Instruction

1. Display

ITEM	SPECIFICATION
Display Switch Button	Initial setting at km/h. Switch to MPH by MODE and SET buttons

2.High /Low Speed Setting

ITEM	SPECIFICATION
Operation Features	(1) Trigger buttons to switch from high-speed to low-speed (also from low-speed to high-speed), then set the number of segments from 1 to 5 .The setting time will take 5 seconds for each segment. (2) L will flash while turning at corner. (3) As a constant speed detector to determine the signal, the speed light will flash while travelling at constant speed.

Symbols on LCD	”H” symbol means “High Speed” –Corresponding from 1-5 ”L” symbol means “Low Speed” – Corresponding from 1-5 ”L” symbol flashing means “Turning at the corner”
Flicker Frequency	1 sec

3.Power Indication

<table>
<tr><th>ITEM</th><th>SPECIFICATION</th></tr>
<tr><td>Battery Remaining Capacity</td><td>
<table>
<tr><th>Remaining Capacity (%)</th><th>Voltage (V)</th><th>Scale Bar</th></tr>
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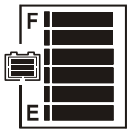
(6)</td><td>＞ 25.42</td><td>  </td></tr>
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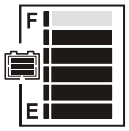
(5)</td><td>☐ 25.42</td><td>  </td></tr>
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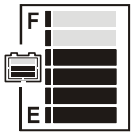
(4)</td><td>☐ 25.12</td><td>  </td></tr>
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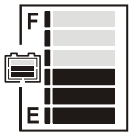
(3)</td><td>☐ 24.78</td><td>  </td></tr>
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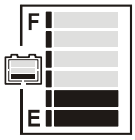
(2)</td><td>☐ 24.42</td><td>  </td></tr>
<tr><td>30
(1)</td><td>☐ 23.88</td><td>
and Flashing</td></tr>
<tr><td>20</td><td>Low-power Warning</td><td> Warning LED Flashing</td></tr>
</table>
</td></tr>
<tr><td>Flicker Frequency</td><td>Every 2 sec.</td></tr>
<tr><td>Operation Characters</td><td>(1) Scale status only decrease, won’t increase.
(2) When the remaining capacity was less than 30%, warning sound (“Be-Be” two short sounds) act at 5 seconds intervals.
While (a) Key Off (b) Charging Mode (c) Sleep Mode, warning sound released.</td></tr>
</table>

<table>
<tr><td>ITEM</td><td>SPECIFICATION</td></tr>
<tr><td>Charge Indication</td><td>
<table>
<tr><td>Remaining Capacity (%)</td><td>Voltage (V)</td><td>Scale Bar</td></tr>
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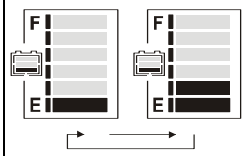
(2)</td><td>＜ 25.44</td><td>  </td></tr>
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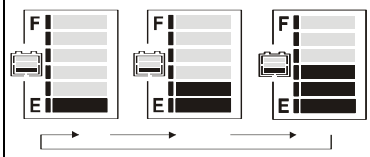
(3)</td><td>＞ 25.44</td><td>  </td></tr>
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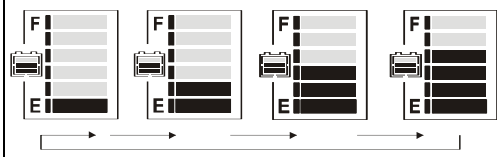
(4)</td><td>＞ 26.18</td><td>  </td></tr>
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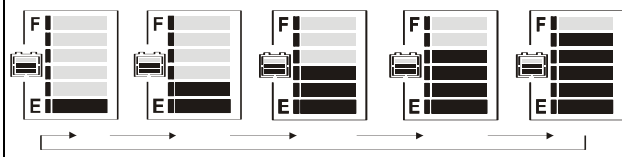
(5)</td><td>＞ 26.92</td><td>  </td></tr>
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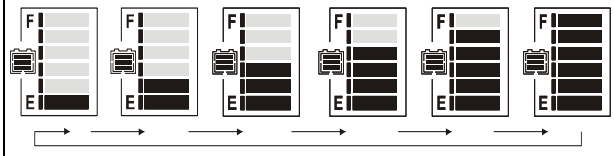
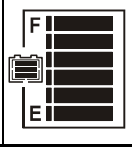
(6)</td><td>＞ 28.5</td><td>  </td></tr>
<tr><td>100
(7)</td><td></td><td>  </td></tr>
</table>
</td></tr>
<tr><td>Increase Frequency</td><td>0.5 sec.</td></tr>
<tr><td>Operation Character</td><td>(1) Scale status only decrease, won’t increase.
(2) Take the PIN3(CH3) of charger as determinant signal, enter「Charging Mode」when CH3 grounding (L), not only “KEY ON” or “KEY OFF”.</td></tr>
<tr><td>Remarks</td><td>Above scale bar status only for reference, must take the indicator of charger as the precise diagnosis.</td></tr>
</table>

4.Clock Meter

ITEM	SPECIFICATION
Tolerance (per day)	**± 2 sec**
Initial Setting Value	**『Hour： Min』 mode :『AM 12:00』**
『Hour : Min』 Setting (12-Hour format)	**Display range : AM12:00 ~ PM11:59** **When『Hour』is between 1 and 9 o'clock, displayed at 1~9.**

6.Headlight Control

ITEM	SPECIFICATION
Operation Feature	Take exterior headlight switch as determinant signal. (1) Switch on/off the head light by pressing button once, then LED will turn on/off simultaneously. (2) LCD backlights turn on / turn off with headlight.
Power Saving Mode	When motor stops, the modulation down to 30% (Headlight) When motor acts, 100% output power (Headlight)
Usage Condition	While (a) KEY OFF (b) Power-Saving mode (c) Sleep mode, all functions closed.
Determinant Condition	(1) 2.2V＞WIP＞2.8V (100% Full-power) (2) 2.2V＜WIP＞2.8V (100% Full-power) (3) Power saving mode /Full power output: instant reaction Full power output/ Power saving mode: 5 seconds delay
Remarks	(1) Loop Load: 24V/50W max (2) With "short circuit" and "overload" protection

7.Back-up Lamp control

ITEM	SPECIFICATION
Operation Feature	Take exterior back-up lamp switch as determinant signal. (1) Switch on/off the head light by pressing button once, then LED will turn on/off simultaneously. (2) LCD backlights turn on / turn off with headlight.
(Control Mode) Brake-lamp Mode Reversing-lamp Mode	When motor changes from act (go forward) to stop, the lamp reinstated after flashing for 5 sec. Determine as “Reversing Mode”, back-up lamp keep flashing. Reverse warning sound can be set by panel (Turn on / Turn off)
Usage Condition	While (a) KEY OFF (b) Charging Mode (c) Sleep Mode, all functions closed. * Brake-lamp & Reversing-lamp Mode won’t be limited by Back-up lamp switch on or off.
Flicker Frequency	1 sec.
Determinant Condition	(1) 2.2V＞WIP＞2.8V (50% Half-power) (2) 2.2V＜WIP＞2.8V (100% Full-power) (3) Full / Half power switch at real time. (4) The determination of “Reversing Mode” needs to consider the motor direction and panel setting.
Remarks	(1) Loop Load : 24V/50W max (2) With “short circuit” and “overload” protection

8. Malfunction Message

Operation Feature	Take the connector pin (KEY) of controller as determinant signal, then converts it into digital code.
Usage Condition	When the controller send out an error message, red LED flashing with controller signal at same time, the “Error message code” will show on LCD.

Flicker Frequency	1 sec.

Controller message (Flicker)	Message code	ERROR symbol	LED (Flicker)	Status
1	--	--	Flashing, opposite to controller message.	Battery needs charge soon.
2	2	On		Low-voltage, needs charge now
3	3	On		Over-voltage
4	4	On		Over-current
5	5	On		Park Brake lost or faulted
6	6	On		Accelerator not align center
7	7	On		Accelerator broken or faulted
8	8	On		Motor broken or faulted
9	9	On		Others

9. Power on Self-Test

ITEM	SPECIFICATION
Initial Status	When scooter power on, the control panel will go through a self-test routine; the backlight and all LCD segments will be tuned on for 3 seconds, then switch automatically to the general operation mode (ODO).

10. Temperature Sensor

ITEM	SPECIFICATION
Operation Feature	Temperature detected by temperature sensor (NTC) from transformation with signal.
Tolerance	± 2°C
Display Range	-20°C ~50°C -4°F ~122°F
Display Switch Button	When display °C, degree stand for Celsius thermometer When display °F, degree stand for Fahrenheit thermometer

11. Reverse Indicator

ITEM	SPECIFICATION
Operation Feature	Take exterior forward / backward switch as determinant signal.
Forward/Reverse Mode	Press “Forward” button to switch to driving forward Press “Reverse” button to switch to driving reverse
Flicker Frequency	1 sec.

12:Buttons

ITEM	SPECIFICATION
Button	Left-Hand: MODE Button Right-Hand: SET Button
General Display Mode (TRIP)	Press SET for 3 seconds to reset TRIP at “00.0”.

ITEM	SPECIFICATION
Setting Mode	Press [MODE] and [SET] simultaneously for more than 2 seconds. to enter "Setting Mode", then 『Hour：MIN』start flashing. (1) When『Hour』flashing: Press [SET] to increase of number, then press [MODE] to enter "Setting Mode" of 『MIN』. (2) When『MIN』flashing: Press [SET] to increase of number, then press [MODE] to enter "Setting Mode" of 『km/h & mph』. (3) When 『km/h』 or 『mph』flashing Press [SET] to choose "km/h" or "mph" type, then press [MODE] to enter "Setting Mode" of 『°C / °F』 (4) When『°C』or『°F』flashing Press [SET] to choose °C or °F .
Escape from Setting Mode	Under setting mode, if below situations happened, will auto save the last setting value then escape to general operation mode. (1) No any operation of ADJ button for 20 sec. (2) Press [MODE] and [SET] at same time for more than 2 sec.
Operation Status	(1) 『Hour：Min』,『km/h』or『mph』,『°C』or『°F』offer Cyclical Switch function. (2) When adjusting 『Hour：Min』, press [SET] to increase number, if press [SET] for more than 2 seconds, the number will increase continuously until button released, setting value with Cyclical Switch function (only 2 seconds from 0 to 9). * If『Hour』less than 10, the denary "0" doesn't display.。
Remarks	Button tones: one short "Bi" sound

13. Backlit

LCD Backlit (None-Light Mode)	Press "MODE" key or "SET" button, the backlight will turn on. Backlit will be turned off automatically if the button is not touched by users for 5-second long

14. System device

Controller	S-Drive, 70 Amp
Charger	CTE 5A
Battery	50-Amp (Two Pieces of Batteries)
Wig Wag	CTE NCW-K001
Bulb	LED Lighting system

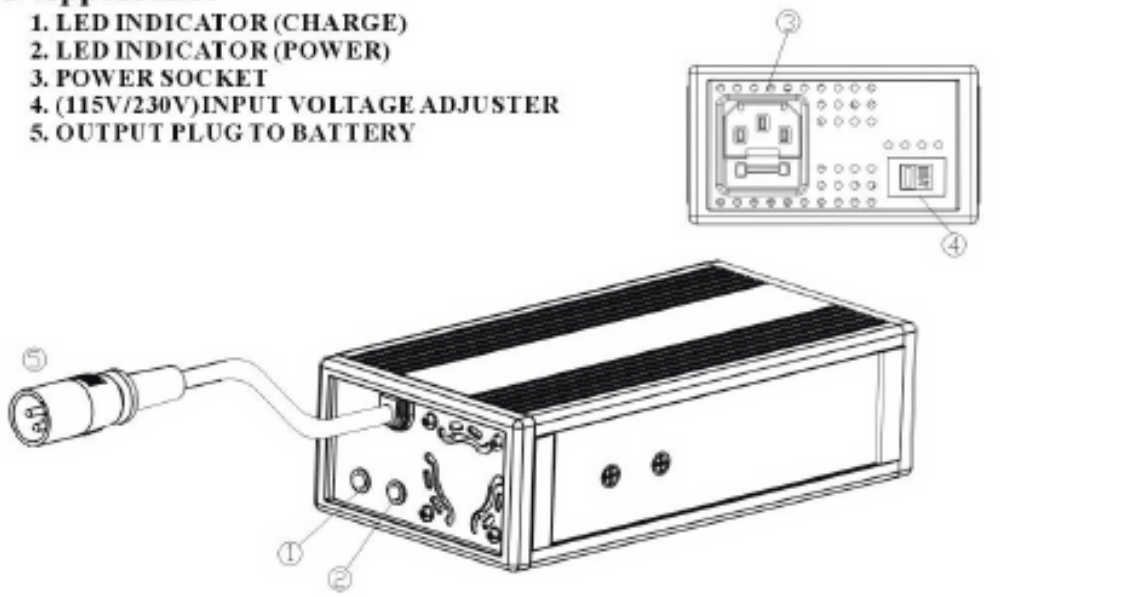
CHARGING INTRUCTIONS

Battery Charger Instruction

5A

1. Appearance

1. LED INDICATOR (CHARGE)
2. LED INDICATOR (POWER)
3. POWER SOCKET
4. (115V/230V)INPUT VOLTAGE ADJUSTER
5. OUTPUT PLUG TO BATTERY



2. **SPECIFICATION**

Item	BATTERY CHARGER (SWITCHING MODE)
Model	4C24050A
Output Current(DC)	5A
Charging Voltage(DC)	28.8V
Floating Voltage(DC)	27.6V
Input Current (AC)	4/2 A
Input Voltage(AC)	115 Vac Or 230 Vac 50/60 Hz (Manual Select)
Efficiency	AC-DC 80% min
Operating Temperature	32°F ~ 104°F
Performance	Switching Mode
Charging Method	Constant current two stage constant voltage

Battery Application	24V Lead Acid Rechargeable Battery (20Ahr ~ 60Ahr)
Output Detection	1. Short Circuit Protection 2. Output Voltage/ Current Limit 3. Reverse Power Protection 4. Overheat Detection
Operating Temperature	0~ 40 Degree (Celsius)
Measure	L 7.5”×W 4”×H 2.2”
Weight	2.1 lbs
Color	Black

3. OPERATING INSTRUCTION

(1)Make sure the battery charger output voltage is the same as the connecting battery.
(2)Plug in the power cord. LED indicates green flash when AC power on.
(3)Connect the battery charger to the battery.
(4)Start charging; please refer to 4. LED INDICATION

4. LED INDICATION

(1)Green Flash：Power on
(2)Orange：Charging
(3)Orange Flash：Pre charge
(4)Green & Orange Flash：Charged 80%。
(5)Green：Full charged(Floating charge)。
(6)Red: Error / Abnormal temperature

- Red indication keeps flashing: 1V< Battery voltage < 9V
- Red indication keeps flashing X 2: a) Wrong connection b) Short circuit c) VBAT <16V
- Red indication keeps flashing X 3: a) VBAT > 28.8V (can't charge the battery) b) Battery and Jimmy are defective
- Red indication keeps flashing X4: a) Charging system defective b) Battery defective partially
- Red indication keeps flashing X5: a) Charging hours exceeds 24 hours
- Red indication keeps flashing X6: a) Battery voltage < 16V (12V Battery)
- Red indication keeps flashing X7: a) Abnormal temperature occurs during battery charging

5. TROUBLE SHOOTING

(1) If green indicator is off：
□Check AC input. If it works functionally, the battery charger may be defective.

(2) If green indicator keeps flashing and cannot turn to charging indication：
□Check if the battery connector is connected successfully.
□Check if there is any short circuit on the output connection.
□The battery charger may be defective if the battery connection works functionally.

(3) If red indicator keeps flashing：
□Check if the battery connection is reversed.
□Check if there is any short circuit on the output connection.
□Check if the environment temperature is too low (32^{o}F)

□The battery charger may be defective if the red indicator still keeps flashing.

(4) Charging indicator (orange) cannot turn to green：

□The battery might be defective, please stop charging and have the battery be repaired.

(5) If the charging indicator (orange) turns to green (fully charged) immediately：

□The battery may be in well-charged condition.

□The battery may be defective if the battery is not fully charged.

6. CAUTION

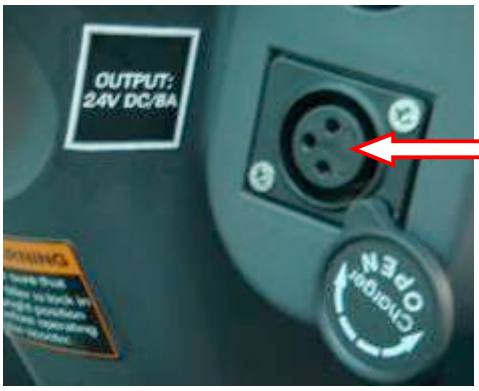
(1) Before using the battery charger, read all instructions and cautionary markings.

(2) Use the battery charger in a well-ventilated area

(3) To avoid the risk of injury, charge only lead-acid or gel cell type rechargeable batteries.

(4) Please turn off the power after charging

(5) Plug the off-board charger power cord into the charger port during battery charging.



Off-Board Charger Port
The off-board charger port is mounted on the tiller.

Note: Only use the battery charger that was provided by the scooter supplier. The use of any different type of charger can be hazardous and need the approval of the manufacturer.

WARNING !

- ✧ Always charge your batteries in well-ventilated areas.
- ✧ The charger is intended for indoor use only. Please protect it from moisture.
- ✧ For maximum performance, it is recommended that you replace both batteries at the same time if the batteries are weak.
- ✧ If the scooter will not be used for a long period of time, arrange to have the batteries recharge at least once every month to avoid deterioration of the batteries.
- ✧ Can we use a different charger? Please understand that chargers are selected specifically for particular applications and matched to the type and size of specific batteries. In order to charge

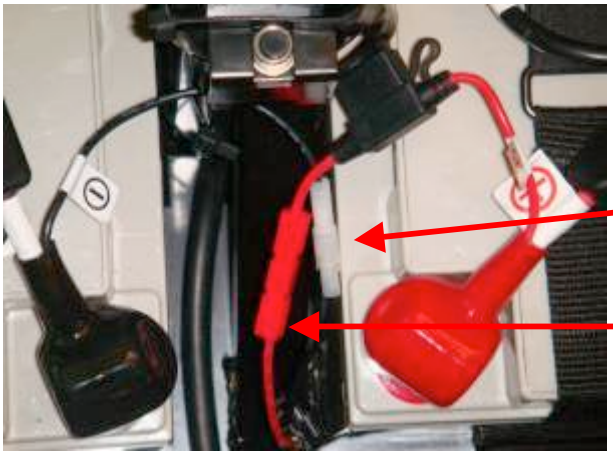
your scooters safely and efficiently, we recommend use of the charger supplied as original equipment with your VMW product only. Any charging method resulting in batteries being charged individually is prohibited.

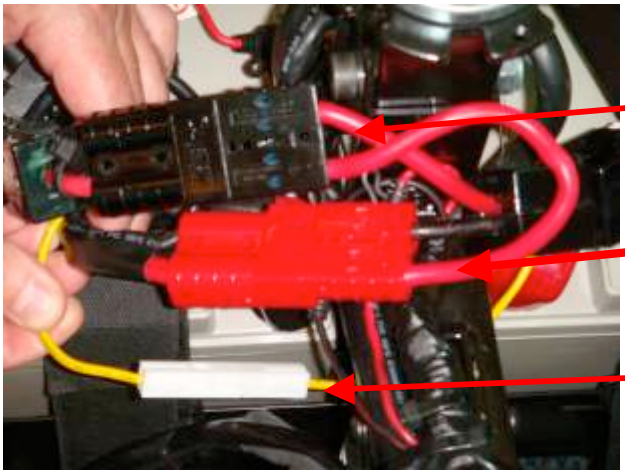
BATTERY INSTRUCTION & MAINTENANCE

- Read through the charger operating instruction before using it.
- If you use your scooter every day, please charge its batteries as soon as you finish using it for the day. Your scooter will be ready each morning.
- Avoid deeply discharging your scooter's batteries.
- Charge the battery at least 24 hours a week if the power chair or scooter has not been used. (This is to make sure that the electrolyte is always at the top level)
- If the battery cannot be charged (Orange light cannot turn to Green) or if the Orange light turns to Green immediately, please check it with the technicians. The battery may be defective.
- The voltage difference between the two batteries on a power unit cannot be more than 0.5 V; the battery case should be inspected for cleanliness and evidence of damage.
- If the charger indicates red light, please kindly check if the charger is defected or if the cable wiring connection is poor.
- Please keep the battery Θand □connectors clean otherwise the charging condition will be poor.
- Please do not operate the scooter with depleted batteries since the occupant could be standard.

To Change the batteries in your scooters:

- Remove the battery cover and captain seat.
- Unfasten the battery tie-down strap.
- Disconnect the battery harnesses properly.
- Disconnect the battery by opening two gray main connectors and also three smaller connectors (two white and one red).
- Remove the old batteries from the battery wells.
- Place a new battery in each battery well.
- Reconnect the gray connectors.
- Check the terminal boots for correct position..
- Reconnect the battery tie-down strap.
- Reinstall the battery cover and seat back to the scooter.
- Removing the battery and seat from the scooter is allowed before transporting.
- Please remove connectors (A, B, C, D, E) first before removing the battery.





WARNING!

- ✧ Please remove connectors (A, B, C, D, E) first before removing the battery.
- ✧ If you hand is wet or sweaty, Do NOT replace batteries.
- ✧ Please always use two batteries of the same type at the same amp-hour capacity.
- ✧ Always replace both batteries at the same time. Please do not mix old and new batteries together.
- ✧ Disconnect the battery harnesses by depressing the tabs and then pulling them straight up.
- ✧ Do not lift beyond your physical capability. Ask your assistance when necessary while installing or uninstalling your batteries.

SCOOTER MAINTENANCE & REPAIR

Your power scooter is designed for minimal maintenance. However, like any motorized vehicle it requires routine maintenance. To keep your power scooters or power wheelchairs for years of trouble-free operation, we recommend you follow the following maintenance checks as scheduled.

Maintenance Job	**Daily**	**Weekly**	**Monthly**	**Semi-Annual**
Electrical System				
✧ Battery meter – Inspect the battery meter to determine if batteries are needed to be re-charged	✓			
✧ Controller / Display panel – Make sure they are not frayed or have any exposed wiring			✓	
✧ Check all plug & wiring connections for firm condition			✓	
✧ Have the batteries been fully charged before the daily operation	✓			
✧ Are all holder and screws firmly fixed and safe?	✓			
✧ Are all electric lighting system (if applicable) in working order	✓			
Tires & Wheels				
✧ Have pneumatic tires checked for necessary air pressure	✓	✓		
✧ Front & Rear wheels must be able to spin smoothly without any interference		✓		
✧ Rear & Front wheels must spin without wobbling			✓	
✧ Visually inspect the tire tread. If it is less than 1mm (1/32”), please have your tires replaced by your local dealer.			✓	
Others				
✧ Motor brushes. We recommend that your authorized dealer inspect the brushes every six-month if your power scooter or power wheelchair is not operating smoothly. If the inspection determines excessive motor brushes worn out, they must be replaced otherwise the motor damage will result.				✓

CARE AND MAINTENANCE

Scooters require a minimal amount of care and maintenance. The following areas require inspection and/or care and maintenance. There is no need to fold or dismantle the scooter when scooter in storage or in transport.

TIRE PRESSURE

- ⇨ If equipped with pneumatic tires, always maintain the air pressure in psi rating indicated on each tire.

- ⇨ Your power scooter comes with standard pneumatic tires. If your power scooter comes with optional air tires, make sure to maintain the pressure of the tires between 30-35 psi (2.0 – 2.4 bar).

- ⇨ It is important that the air pressure in psi rating indicated on each tire be maintained in pneumatic tires at all times. Do not overinflate your tires. Low pressure may result in loss of control, and overinflated tires may burst. Failure to maintain the air pressure in psi rating indicated on the tires at all times may result in tire and/or wheel failure. Regularly inspect your scooter's tires for signs of wear.

CLEANING AND DISINFECTION

- ⇨ Use a damp cloth and mild, non-abrasive cleanser to clean the plastic and metal parts of your scooter. Avoid using products that may scratch the surface of your scooter.

- ⇨ If necessary, clean your product with an approved disinfectant. Make sure the disinfectant is safe for use on your product before application.

- ⇨ Follow all safety instructions for the proper use of the disinfectant and/or cleaning agent before applying it to your product. Failure to comply may result in skin irritation or premature deterioration of upholstery and/or scooter finishes.

BATTERY TERMINAL CONNECTIONS

- ⇨ Make certain that the terminal connections remain tight and not corroded.
- ⇨ The batteries must sit flat in the battery wells.
- ⇨ The battery terminals should face towards the inside of the scooter.

WIRING HARNESSES

- ⇨ Regularly check all wiring connections.
- ⇨ Regularly check all wiring insulation, including the charger power cord, for wear or damage.

⇨ Have your authorized dealer repair or replace any damaged connector, connection, or insulation that you find before using your scooter again.

AXLE BEARINGS AND THE MOTOR/TRANSAXLE ASSEMBLY

These items are all pre-lubricated, sealed, and require no subsequent lubrication.

WHEEL REPLACEMENT

If your scooter is equipped with pneumatic tires and you have a flat tire, you can have the tube replaced. If your scooter is equipped with a solid tire insert either the solid insert or the entire wheel must be replaced depending on the model. Contact your authorized dealer regarding replacement wheels for your scooters.

MOTOR BRUSHES

The motor brushes are housed inside of the motor transaxle/assembly. They should be inspected periodically for wear by your authorized dealer.

CONSOLE, CHARGER, AND REAR ELECTRONICS

⇨ Keep these areas free of moisture.

⇨ Allow these areas to dry thoroughly if they have been exposed to moisture before operating your scooter again.

STORING YOUR SCOOTER

If you plan on not using your scooter for an extended period of time, it is best to:

⇨ Fully charge its batteries prior to storage.

⇨ Disconnect the batteries from the scooter.

⇨ Store your scooter in a warm, dry environment.

⇨ Avoid storing your scooter where it will be exposed to temperature extremes.

⇨ Operating conditions (-25 □ ~ +50 □) and Storage conditions (-40. □ ~+65□)

Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures, or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life. It is recommended that you charge the scooter batteries periodically throughout periods of prolonged storage to ensure proper performance.

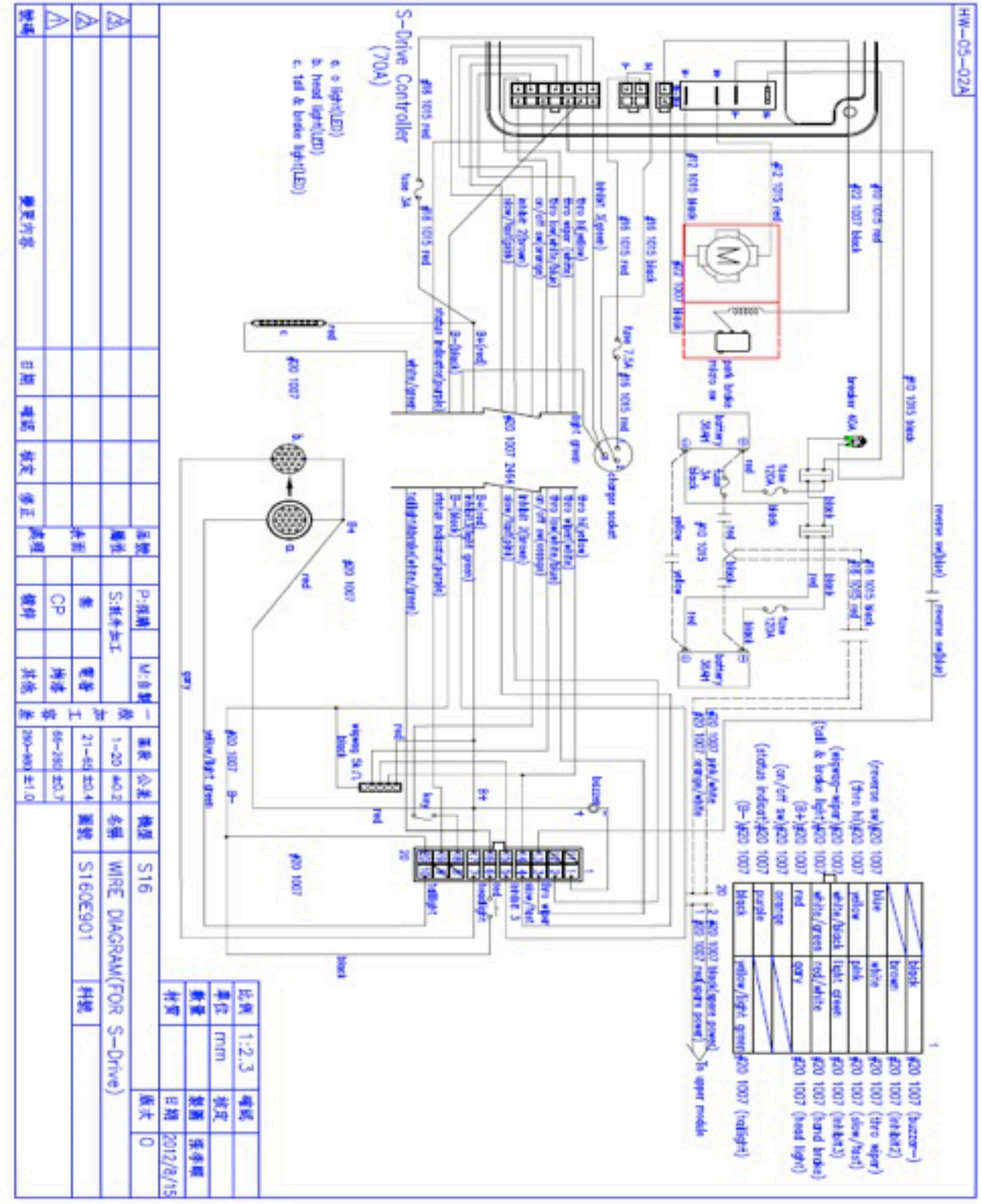
DISPOSAL (RECYCLING) OF YOUR SCOOTER AND BATTERIES

Your scooter must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorized dealer for information on proper disposal of packaging, metal frame components, plastic components, electronics, and batteries. If you encounter a damaged battery, immediately enclose it in a plastic bag. Contact your local waste disposal agency or your authorized dealers for instructions on disposal and battery recycling.

Please perform the following actions when the scooter is unoccupied in a car or airplane

1) Please engage the scooter into drive mode
2) Disconnect the battery
3) Turn off the scooter power
4) If necessary, please fold the tiller and remove the seat

CIRCUIT DIAGRAM



V16 - BOM LIST DRAWIN

WARRANTY DECLARATION

Quality/ Warranty Declaration

Products are to be fit for purpose and of excellent quality and performance. For valid warranty claims VMW will, at their discretion, replace/ repair/ refund items mutually agreed to be defective.

VMW's Warranty as Follows:

- Frame: Two-year limited warranty
- Controllers: One-and-a-half-year limited warranty
- Electronic Components and Charger: One-year limited warranty
- Warranty Exclusion. The following items are not covered by warranty.

✧ Motor brushes	✧ Wheel Tires	✧ Arm Pads
✧ Seat Cushion	✧ Fuses / Bulbs	✧ Tiller Cover
✧ Rear Shroud	✧ Front Shroud	✧ Batteries and Consumable parts

Any damage or defect of any nature occurring from the misuse, abuse of the product, improper operation or improper storage is not to be covered. The warranty is to start from the date of arrival of our products. Normally, the service life of this scooter will last 5 years long after purchase.

VitaMobilityWerks

VITA MOBILITY WERKS

DEALER SERVICE INFORMATION

S-Drive controller: Your scooter is fitted with a S-Drive controller, which continuously monitors the operating conditions of your scooter. If it detects a problem it will indicate with error message by flashing light on the upper panel. You must count the number of the flash, and see the list to check what kind of error has happened according to the number)

Trouble Shooting -
S Drive
1 Bar
The battery needs charging or there is a bad connection to the battery. Check the connections to the battery. If the connections are good, try charging the battery.
2 Bar
There is a bad connection to the motor. Check all connections between the motor and the controller.
3 Bar
The motor has a short circuit to a battery connection. Contact your service agent.
4 Bar
The freewheel switch is activated or the manual brake disengagement mechanism is operated. Check the position of the switch or lever.
5 Bar
Not used.
6 Bar
The S-drive is being inhibited from driving. Inhibit 2 is active'. This may be because the battery charger is connected or the seat is not in the driving position.
7 Bar
A throttle fault is indicated. Make sure that the throttle is in the rest position before switching on the scooter.
8 Bar
A controller fault is indicated. Make sure that all connections are secure.
9 Bar
The parking brakes have a bad connection. Check the parking brake and motor connections. Make sure the controller connections are secure.
10 Bar
An excessive voltage has been applied to the controller. This is usually caused by a poor battery connection. Check the battery connections.

Note:

If you experience any technical problems, it is recommended that you check with your local dealer before attempting to troubleshoot on your own.

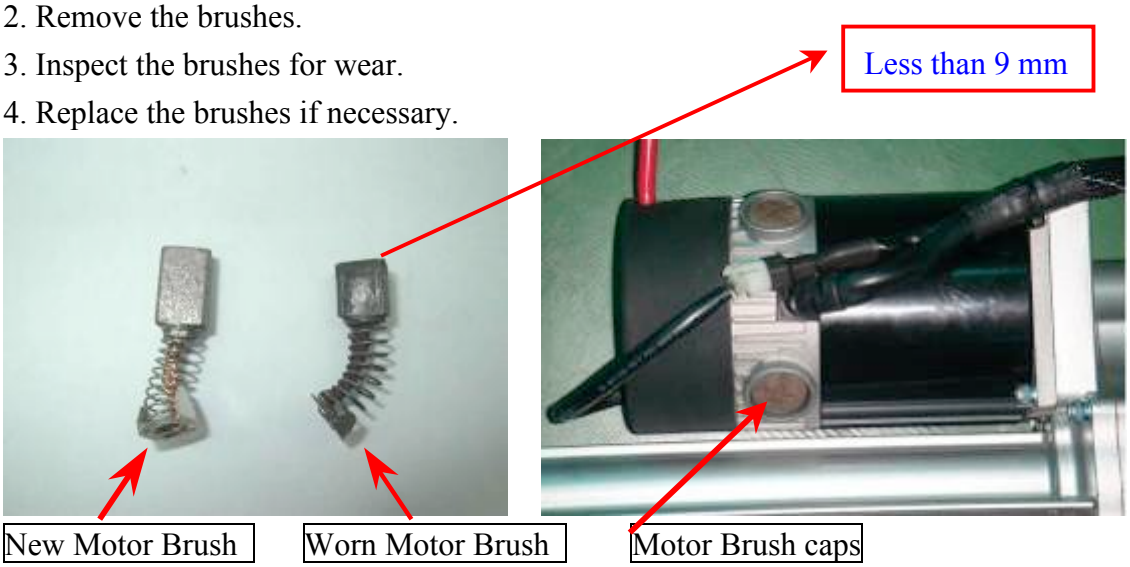
The following symptoms could indicate a serious problem with your power scooter. Contact your local dealer if any of the following arises:

1. Motor noise
2. Frayed harnesses
3. Cracked or broken connectors
4. Uneven wear on any of tires
5. Jerky motion
6. Pulling to one side
7. Bent or broken wheel assemblies
8. Does not power up
9. Powers up, but does not move

WARNING! Failure to maintain the brushes could void the power scooter warranty.

To inspect or replace the motor brushes:

1. Unscrew the motor brush caps.
2. Remove the brushes.
3. Inspect the brushes for wear.
4. Replace the brushes if necessary.



Inspect the state of the battery terminals every six months. Make sure that they are not corroded and the connections are tight. Periodically apply a thin film of petroleum jelly on the surface of terminals to guard against corrosion.

CHECKS & REMINDER:

- Make sure to keep the controller clean while protecting it from rain or water. Never hose off your power scooter or place it in direct contact with water.

- Keep wheels free from lint, hair, sand and carpet fibers.

- All upholstery can be washed with warm water and mild soap. Occasionally check the seat and back for sagging, cuts and tears. Replace if necessary. Do not store your scooter in damp or humid conditions as this will lead to mildew and rapid deterioration of the upholstery parts.

- All moving mechanism will benefit from simple lubrication and inspection. Lubricate using petroleum jelly or light oil. Do not use too much oil, otherwise small drips could stain and damage carpets and furnishings etc. Always perform a general inspection of the tightness of all nuts and bolts.